

Terms & Conditions for Seminar Participation

(Version 1.0 — Last updated: 26.11.2025)

These Terms and Conditions ("Terms") apply to all participants registering for seminars, courses, conferences or physical events ("Event") organized by **MoreFish AS, Org.nr 913.803.264**, located at **Tungasletta 2, 7047 Trondheim, Norway** ("Organizer", "we", "our"). By registering for the Event, you ("Participant", "you") accept and agree to be bound by these Terms.

1. Purpose and Scope

These Terms govern:

- Registration and participation in the Event
- Payment and invoicing
- Cancellation and refund rules
- Health, safety, and liability
- Use of materials
- Data protection and privacy (GDPR)
- Accessibility and inclusion
- Legal rights and applicable law

These Terms constitute a binding contract between the Participant and the Organizer.

2. Registration and Contract Formation

- 2.1. Registration is completed through the online registration form, by email, or any other approved registration method.
- 2.2. A binding agreement is formed once we confirm your registration in writing (email confirmation)
- 2.3. Seats are limited and allocated on a first-come, first-served basis. The Organizer may decline a registration if capacity is full or if the participant does not meet relevant criteria.
- 2.4. The Participant is responsible for providing correct personal and invoice information.

3. Right of Withdrawal (Angrerettloven)

Under the Norwegian Right of Withdrawal Act (*angrerettloven*), consumers normally have a 14-day right to withdraw from distance purchases. However, this right **does not apply** to the purchase of tickets or participation in events that take place on a specific date.

According to *angrerettloven* §22 bokstav m, the right of withdrawal does **not** apply to: "Tjenester knyttet til kulturarrangementer, sport, eller andre fritidsaktiviteter når det i avtalen er fastsatt en bestemt dato eller tidsperiode for gjennomføringen."

Because our events are held on a fixed date and time, your registration is **binding**, and the statutory right of withdrawal does not apply. This means that once your registration is completed, you **cannot** withdraw from the purchase under the Right of Withdrawal Act.

Any cancellation, refund, or transfer options are instead governed by Morefish's own cancellation policy, as described in section 5.

4. Prices, Invoicing, and Payment Terms

- 3.1. All prices are stated in NOK. Unless otherwise specified, 25% VAT (mva.) will be added according to Norwegian regulations.
- 3.2. The registration fee includes the elements described in the event program (for example: seminar attendance, teaching materials, lunch, coffee breaks).
- 3.3. Payment is made by invoice ("faktura").
 - Standard payment term: **14 days** from invoice date.
 - Late payments are subject to statutory **late payment interest (forsinkelsesrente)** and **reminder fees (purregebyr)** under the *Norwegian Debt Collection Act (inkassoloven)*.
- 3.4. For corporate participants, an EHF invoice may be issued if EHF details are provided.
- 3.5. Participants are responsible for ensuring that correct invoice details are submitted. Incorrect information may lead to administrative fees.

5. Participant Cancellations and Refund Policy

- 4.1. Free cancellation with full refund is available up to **14 days before** the Event.
- 4.2. Cancellations between **14 and 7 days** before the Event qualify for a **50% refund**.
- 4.3. Cancellations made **fewer than 7 days** before the Event are **non-refundable**.
- 4.4. If the Participant does not attend ("no show"), the full fee remains payable.
- 4.5. Name changes: A registered seat may be transferred to another person within the same organization up to **24 hours** before the Event, subject to written notice.

6. Organizer Cancellations, Changes, and Force Majeure

- 5.1. The Organizer reserves the right to:
 - Change the Event venue within the same city
 - Replace speakers
 - Adjust program content, such changes do not entitle the Participant to a refund unless the change is significant.
- 5.2. If the Event is cancelled by the Organizer, the Participant is entitled to a full refund of the seminar fee.
- 5.3. The Organizer is not responsible for any additional costs incurred by the Participant, including travel, accommodation, or lost work time.
- 5.4. The Organizer is not liable for delays or cancellations caused by circumstances beyond our control ("force majeure"), including illness, extreme weather, pandemics, natural disasters, strikes, or government restrictions. In such cases, the Organizer may reschedule the Event or offer an alternative date.

7. Participation Requirements and Conduct

- 6.1. Participants must comply with all instructions given by the Organizer, speakers, and venue staff.
- 6.2. Disruptive, unsafe, or inappropriate behaviour may result in removal from the Event without refund.

- 6.3. Participants must inform the Organizer in advance of any dietary needs, accessibility requirements, allergies, or medical considerations relevant to participation.

8. Health, Safety, and Liability

- 7.1. The Organizer is responsible for ensuring reasonable health and safety standards during the Event, in accordance with Norwegian regulations.
- 7.2. The Participant is responsible for their own health and safety and must follow instructions provided by the Organizer or venue.
- 7.3. The Organizer is **not** liable for:
- Personal belongings
 - Travel delays
 - Accidents caused by participant negligence
 - Indirect or consequential losses
- 7.4. The Organizer's liability is limited to the amount of the paid seminar fee, except in cases of intentional misconduct or gross negligence.
- 7.5. Participants are encouraged to arrange their own travel and personal insurance.

9. Use of Materials, Copyright, and Recording

- 8.1. All seminar materials, presentations, recordings, and documentation are the intellectual property of the Organizer or the respective speaker.
- 8.2. Participants may use materials for personal and internal professional use only.
- 8.3. Redistribution, publication, copying, or commercial use is prohibited without prior written consent.
- 8.4. Audio, video, or image recording of the Event by Participants is not permitted unless explicitly approved.

10. Photography and Media

- 9.1. The Organizer may take photos or short video clips during the Event for documentation and promotional purposes.
- 9.2. Participants who do not wish to appear in such material must inform the Organizer in advance or notify staff during the Event.
- 9.3. The Organizer will respect all opt-outs and ensure compliance with GDPR.

11. Personal Data (GDPR)

- 10.1. The Organizer processes personal data in accordance with the **EU GDPR** and the **Norwegian Personal Data Act (personopplysningsloven)**.
- 10.2. Data collected includes:
- Name, email, phone
 - Organization details
 - Invoice/billing information
 - Dietary preferences or accessibility needs (optional)
 - Attendance status
- 10.3. Legal basis:
- Contract performance (registration and participation)
 - Legal obligation (invoicing, accounting – stored 5 years under Bokføringsloven)
 - Legitimate interest (event administration)

- 10.4. Participants have the right to:
- Request correction/deletion (where legally possible),
 - Withdraw marketing consent
 - File complaints with Datatilsynet
- 10.5. Full details are provided in our **Privacy Policy**.

12. Accessibility and Accommodation

- 11.1. The Organizer aims to ensure that Events are accessible to all participants.
- 11.2. Participants may request accommodations (physical access, seating, visual aids, dietary needs) by contacting us no later than **7 days** before the Event.
- 11.3. For more information, see our **Accessibility Statement**.

13. Gender Equality Plan (GEP)

- 12.1. The Organizer follows an official **Gender Equality Plan (GEP)** in accordance with Norwegian and EU guidelines.
- 12.2. We are committed to equal opportunity, non-discrimination, inclusivity, and fair treatment in all activities.
- 12.3. The full GEP is available on our website.

14. Complaints

- 13.1. Complaints must be submitted in writing to post@morefish.no.
- 13.2. We will respond within a reasonable period (normally 5–10 working days).
- 13.3. Consumer-related disputes (if applicable) may be referred to **Forbrukertilsynet**.

15. Governing Law and Dispute Resolution

- 14.1. These Terms are governed by Norwegian law.
- 14.2. Any disputes shall be settled by the ordinary Norwegian courts.
- Normal venue: **Trondheim tingrett**.

15. Changes to Terms

- 15.1. The Organizer may update these Terms from time to time.
- 15.2. The version applicable is the one in force at the time of registration.
- 15.3. Changes will be published with a revised date.

Contact Information

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